

INSTALL GESTHOTEL ON ANOTHER COMPUTER

If you reformat the hard drive and reinstall will GESTHOTEL, you must take the following steps:

Before formatting

1) Locate database (**HOTEL.MDB**) in correct folder depending on operating system and GestHotel version:

- In windows XP database is located in c:\program files\omnitec\gesthotel
- In windows Vista or 7, depending on system configuration, database can be on:
 - c:\program files\omnitec\gesthotel
 - c:\program files (x86)\omnitec\gesthotel
 - c:\users\USER NAME\appdata\local\virtualstore\program files\omnitec\gesthotel
 - c:\users\USER NAME\appdata\local\virtualstore\program files (X86)\omnitec\gesthotel
- In more recent versions of GestHotel than 5.2.51 the new path is the same for all systems: **c:\omnitec\gesthotel**

2) Copy the file named hotel.mdb to the USB

3) If you don't find the database hotel.mdb you can do a backup-copy:

- a) Run gesthotel.exe, go through this menu: Access management→Maintenance→Backup
- b) Select the folder you are going to copy the database
- c) The name of the back up will be **backup.old**
- d) Rename it to hotel.mdb
- e) Copy the file hotel.mdb to the USB

After formatting

- 3) Reinstall gesthotel, if you don't have the setup.exe file, please contact Omnitec.
- 4) Copy hotel.mdb from the usb to the folder c: / OMNITEC / GESTHOTEL /
- 5) Overwrite the file
- 6) Run gesthotel
- 7) You will receive an error with some numbers

Connect the RF reader

- 8) Select a specific location
- 9) Select the folder where you installed GESTHOTEL

Connect the handheld programmer

- 10) Select a specific location
- 11) Select the folder where you installed GESTHOTEL

Send us an email

- 12) The specific error with the numbers
- 13) Upload the file hotel.mdb

Wait to receive an email from us with hotel.mdb attached

- 14) Download the database hotel.mdb
- 15) Overwrite the database hotel.mdb

If you want us to do it, you will have to pay in advance the cost of service